



Staff Report to Council - for Information

Title: Human Services Q1 2025 Update

From: Tina Metcalfe, Director Human Services

Date: May 15, 2025

Report Number: HS-2025-018

Report Purpose:

This report is for information.

Report Summary:

The Human Services Department Quarterly Update, attached, provides an overview of service delivery, community trends and outcomes achieved in Q1 2025.

Background/Analysis:

Bruce County Human Services embraces an equitable and person-centred approach in the delivery of programs and supports in our communities, including:

1. Housing and homelessness supports,
2. Early learning programs and supports for licenced child care,
3. Financial and stability supports, and
4. Strategic community initiatives.

The priority of the Human Services department is to ensure all residents in our community feel valued and included.

Financial/Staffing/Legal/IT Considerations:

There are no financial, staffing, legal, or IT considerations associated with this report.

Interdepartmental Consultation:

There were no interdepartmental consultations required for this report.

Link to Strategic Goals and Objectives:

Community and Partnerships - Build a strong and inclusive community

Community and Partnerships - Enhance and grow partnerships

Link to Departmental Plan Goals and Objectives, if any:

The coordinated management of Bruce County Child Care and Early Years programs and supports is in alignment with the [Early Learning and Child Care Service System Plan 2024-2028](#).

The coordinated management of deeply affordable housing and housing stability supports, emergency shelter, and homelessness solutions is in alignment with strategic pillars and objectives outlined in the [Housing & Homelessness Plan Strategic Pillars & Objectives Report](#) (November 2024) and Housing and Homelessness Update Report (May 2025).

Report Author:

Tina Metcalfe, Director, Human Services

Approved for Submission:

Christine MacDonald, Chief Administrative Officer

Attachments:

Attachment #1 - Human Services Q1 2025 Update