



Long-Term Care Homes Committee Report - for Information

Title: Long-Term Care - Operations Report - Q1 2025

From: Sean Morphy, Interim Director of Long-Term Care and Senior Service

Date: May 15, 2025

Report Number: LTC-2025-007

Report Purpose:

This report is for information.

Report Summary:

Receive Long-Term Care Update Report for January, February and March 2025.

Background/Analysis:

The Committee of Management is responsible for governance oversight and acting as the Committee of Management under the Fixing Long-Term Care Act, 2021 and regulations there under, and as may be delegated by Council. All members of the County Council are members of the Committee of Management.

Long-Term Care Services - Regulatory Compliance:

Both Bruce County long-term care homes, Brucelea Haven and Gateway Haven, remain in compliance with the FLTCA and associated regulations. The homes conduct regular audits. Administrators, management teams and the Director of Long-Term Care and Senior Services continue to monitor the status of the homes.

Director's Update

Updates to PSW Qualifications

There were recent amendments to PSW qualifications (section 52) in Ontario Regulation 246/22 under the Fixing Long-Term Care Act, 2021. As of December 1, 2024, PSW qualifications are fully aligned with the PSW registration pathways under the Health and Supportive Care Providers Oversight Authority Act, 2021

Additionally, as part of these amendments, the grandparenting provision was removed (previously 52(3)(b) and (g) under the Regulation).

That means that PSWs who are working under that grandparenting provision have the following two options to remain working as PSWs in the long-term care sector:

Register with the PSW Authority under the Employed as a PSW in Ontario Pathway before it closes on December 1, 2027; or

1. Upskill to meet or register under the Ontario PSW Education Pathway.

If PSWs who are working under the grandparent provision choose not to pursue either of these options, they cannot remain working as PSWs in the long-term care sector after December 1, 2027.

Discussions are starting to take place with Human Resources and union partners to determine next steps in communicating the necessary steps PSWs will need to take to ensure they remain qualified under the new regulations.

Administrator's Update

Current Census (March 31st, 2025)

BLH: 139

GWH: 100

Occupancy (as of March 31st, 2025)

BLH: 97.34%

GWH: 98.77%

MINISTRY OF LONG-TERM CARE:**Brucelea Haven:**

Brucelea Haven had a Ministry of Long-Term Care inspection in January where inspectors reviewed two critical incidents related to falls. There were no findings of non-compliance on this inspection.

In March, Brucelea Haven experienced their first proactive inspection, wherein inspectors focus on certain areas, this is part of the Ministry's new lean inspection process where non-compliance areas are identified to the home throughout the inspection process. The proactive inspection is wider in scope than the inspections we have seen over the past few years, and there was a focus on the homes Quality Improvement Program, Residents Council and Family Council, and the annual satisfaction surveys as well as Infection Prevention and Control. The report came back with nine written notifications, six of which were related to documentation errors in reports or assessments. Other non-compliance areas included: improper lift usage, improper cleaning of a tub, and a missing component on annual education related to infection control.

The home has already remedied many areas that were identified and working on action plans to ensure stable compliance.

The proactive inspection report for March is not yet publicly available. The January report can be found at www.publicreporting.LTC.net.

Gateway Haven:

Gateway Haven had a Ministry of Long-Term Care inspection in January, wherein the inspector reviewed two critical incidents related to resident abuse. Written Notice was received. The home actioned appropriately to ensure additional support was initiated.

The report can be found at www.publicreporting.LTC.net

Staffing

Brucelea Haven has a Food Service Worker currently completing their PSW placement at the home following successful completion of the Humber College 'Earn & Learn' program. In April, housekeeping staff from Brucelea Haven, and a food service worker from Gateway Haven will begin the program.

This semester, Brucelea Haven has welcomed four high school co-op students in various areas throughout the home. At Gateway Haven, five new high school co-op students joined, in areas of food services, recreation and leisure, environmental services, and healthcare. At the end of April, Gateway Haven will welcome a 6-week clinical placement student for the Nurse Practitioner program.

At Brucelea Haven, there are three other PSW placement students completing their placements and have all received offers of employment to continue working at the home.

Family and Residents Councils:

Family and Resident Councils are active in both homes (total of 4 councils). These councils provide an opportunity for both family and residents to have direct discussions with each other and our staff as they may wish. Attendance by LTC staff at these meetings is at the request of the Council. The Administrator is generally asked to attend all meetings of both groups and senior staff (Nursing, Environmental) also receive invitations to attend.

Both homes host Family and Friends Town Halls, which are well attended.

Monthly Newsletter for Family, Friends, Residents and Staff:

Attached is the January, February, and March 2025 monthly newsletter for families, friends, residents, and staff from both homes. The newsletters are intended to foster a stronger sense of community and communication among our residents and their families.

Physical Plant and Equipment (planned and unplanned):

Bruceleia Haven is excited to begin the Sensory Scapes project with installation completed in out six resident dining areas. To come is sensory integrations in the rest of the 2 South unit, as well as a resident memorial wall in our chapel.



Gateway Haven capital projects completed in Q1 of 2025 were new flooring in numerous areas of the home (tub room, hair salon, offices, and kitchen storage and fridges). Replacement of a commercial washer and dryer for our main laundry service in March. Replacement of seven Arjo lifts, which assist with resident transfers. Lastly, replacement of two medical disinfectant flusher units (Tornado).

Financial/Staffing/Legal/IT Considerations:

No additional considerations currently.

Link to Strategic Goals and Objectives:

Community and Partnerships - Build a strong and inclusive community

Report Author:

Information was provided by Emily Kussmann, Administrator at BLH, and Emmy Seeley Administrator at GWH to form this report.

Departmental Approval:

Sean Morphy, Interim Director of Long-Term Care and Senior Services

Approved for submission:

Sean Morphy,
Deputy Chief Administrative Officer

Attachments:

None.