

Gateway Haven News

Together We Make A Difference!

December 2024

A Heartfelt Remembrance Day Tribute

We are deeply grateful to our friends from the local Legion for the beautiful Remembrance Day service they conducted at the home. Their thoughtful ceremony was touching and one that was truly appreciated by both staff and residents. As part of their tribute, they also gifted us a lovely wreath that will serve as a meaningful reminder of the sacrifices made by our veterans. This wreath will be cherished for years to come, as a lasting symbol of honour and gratitude.



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Christmas Party RSVP Update

Thank you to everyone who RSVP'd to our Christmas parties! The daytime party on December 4 at 1:30 PM is full, and we can no longer accept reservations. However, there currently is still space available for the evening party on December 5 at 6:30 PM. If you'd like to join us for this festive celebration, please call Visitor Reception Services at 519-534-1113 to confirm your attendance. We look forward to celebrating with you!

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Family Council

Interested in joining the Family Council? Meetings are held monthly in the Gateway Haven Library at 6:30 PM. We can also accommodate virtual participation. For more information you are welcome to reach out to the Family Council President Mandi via email at lamb114@uwindsor.ca

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Upcoming Activities

- **December 4** - Resident/Family Christmas Party *RSVP
- **December 5** - Resident/Family Christmas Party *RSVP
- **December 6** - Salvation Army Band
- **December 9** - Music with Dave Hiscox
- **December 11** - Photos with Santa
- **December 12** - Music with Dave the Piano Man
- **December 12** - Residents' Council & Dietary Meeting
- **December 14** - Decorating Gingerbread Houses
- **December 15** - Decorating Gingerbread Houses
- **December 21** - Christmas Baking
- **December 23** - Music with Jackie
- **December 25** - Christmas Visits and Gift Delivery
- **December 31** - New Year's Eve Party



It Was A Spooktacular Halloweem

While we're already gearing up for the holiday season, we wanted to take a moment to look back on the fun and creativity that filled the home this Halloween at Gateway Haven. Residents and staff enjoyed dressing up in costumes, with a lively parade through the halls. From spooky to silly, the costumes sparked laughter and brought back fond memories for many. Our daycare friends also joined the celebration, spreading smiles and adding to the festive atmosphere. It was a day filled with joy, connection, and plenty of Halloween spirit.



New Sign

We are excited to announce the installation of a beautiful new Gateway Haven sign, replacing the aging one that has served us for many years. The new sign enhances the appearance of our entrance and will soon be illuminated, ensuring it is visible day or night.



Dental Clinic

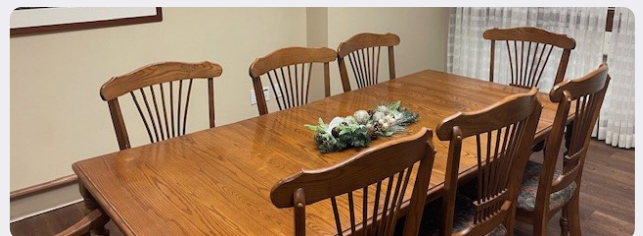
Gateway Haven offers onsite dental hygiene services through a contracted provider. These services are designed to support the oral health of residents, ensuring they can access this service in a convenient setting. The next clinic is scheduled for December 16. If you would like more information about the services offered or wish to add your loved one to the appointment list, please reach out to Visitor Services via email at GatewayHavenReception@brucecounty.on.ca or contact Lesley at extension 3102.

Holiday Room Bookings - A Friendly Reminder

As the holiday season approaches, we'd like to remind families to make their holiday room bookings as soon as possible. We have a couple of options that can accommodate a small to mid-size gathering or celebration. To promote safe visiting, please ensure to comply with the following measures:

- All visitors must sign-in upon arrival and review the self-screening assessment tool related to illness. If you have any of the noted symptoms, your visit needs to be postponed.
- The reservation is for the room only, we are unable to supply dishes, cutlery, food etc. Please ensure the room is restored when finished.
- Ensure good hand hygiene practices throughout your visit.

Inquiries and reservations can be arranged via Visitor Reception Services at 519.534.1113 or GatewayHavenReception@brucecounty.on.ca Thank you!



Gateway Haven Staff in the Warton Santa Clause Parade

We're excited to announce that Gateway Haven Staff will once again be participating in the Warton Santa Claus Parade! This year, staff are eager to share their holiday spirit with the community with a festive and fun float. Residents will also be involved in the celebration, helping create beautiful decorations for the big day. To prepare for the parade, staff will be decorating the float under the covered entryway at Gateway Haven on December 3rd, before the parade begins. While we don't expect this to impact the drop-off and pick-up areas, we ask that everyone be mindful of people coming and going during this time.

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Absence Alert

Please be advised that Physiotherapist Amir Hussain will be absent from December 8 to 29. During this time, Physiotherapist Colby Preszcator will be providing coverage and will be onsite December 14, 21, 28. Recreation and Leisure Manager Les MacLachlan is currently on a leave of absence. Stacey Goldie will be supporting the Recreation Department in the interim, she can be reached via email at sgoldie@brucecounty.on.ca or by phone at 519-534-1113.

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Leadership Contact Information

You can reach Gateway Haven at 519-534-1113. Our phone system has prompts to connect you with the appropriate department, nurses' station, or manager.

Megan Garland - Director of Long Term Care & Senior Services
mgarland@brucecounty.on.ca

Emmy Seeley - Administrator
Ext. 3105 eseeley@brucecounty.on.ca

Stacey Goldie - Administrator Assistant
Ext. 3147 sgoldie@brucecounty.on.ca

Jorya Foster - Administrative Supervisor - Ext. 3104
jofoster@brucecounty.on.ca

Lesley Prowse - Visitor Services/Reception
Ext. 3102 lprowse@brucecounty.on.ca

Rachel Rowney - Director of Nursing
Ext. 3141 rrowney@brucecounty.on.ca

Ian Reich - Nurse Manager- 2nd Floor
Ext. 3251 ireich@brucecounty.on.ca

Vacant - Nurse Manager - 3rd Floor - Ext. 3250

Tashynna Nault - Clinical Care Coordinator - 2nd Floor -
Ext. 3543 tnault@brucecounty.on.ca

Liz Duggan-Ferrier - Clinical Care Coordinator - 3rd Floor -
Ext. 3443 edugganferrier@brucecounty.on.ca

Les MacLachlan - Recreation & Leisure Manager
Ext. 3147 lmaclachlan@brucecounty.on.ca

Debbie Hargrave - Dietary Services Manager
Ext. 3106 dhargrave@brucecounty.on.ca

Trevor McFadden - Environmental Services Manager
Ext. 3134 tmcfadden@brucecounty.on.ca

Ramon Dod - Infection Control & Staff Education Lead
Ext. 3350 rdod@brucecounty.on.ca

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Annual Satisfaction Results Available Soon

A heartfelt thank you to all the families who took the time to participate in our annual satisfaction survey. Your feedback is invaluable in helping us continually improve the care and services we provide to residents. We have now gathered the results for both residents and families and will be analyzing the data carefully. We plan to share the results with you in the new year and look forward to implementing measures to enhance the experience at Gateway Haven. Your input truly makes a difference, and we appreciate your ongoing support!

Recruitment Updates

We are pleased to share some exciting updates from our HR Team! Our Interim Director of Nursing, Rachel Rowney, has accepted the position on a permanent basis, and we are delighted to have her continue as part of our leadership team. Her dedication and expertise have been invaluable, and we look forward to her ongoing contributions. It is with great pleasure that we also announce Emmy Seeley as the permanent Administrator effective November 25, 2024. Emmy has been with Gateway Haven since March 2023, serving as Nurse Manager, where she has demonstrated exceptional leadership and commitment to high-quality care. Before joining Gateway Haven, Emmy had a distinguished career at Participation Lodge - Grey/Bruce where she held various leadership roles over a span of more than 10 years, ultimately serving as Executive Director. In this capacity, she oversaw organizational planning, client-centric support services, budget management, policy development, and strategic planning. Emmy is a dedicated leader with a strong focus on building meaningful relationships with staff, residents, families and community partners that focusing on delivering transformative and person-centered care. Recruitment for the Nurse Manager position will begin immediately, and Emmy will work closely with the nursing team to ensure a smooth and seamless transition. We would also like to take this opportunity to thank Stacey Goldie for stepping into the Assistant Administrator position, Stacey will continue to be with the home until December 31, 2024, and will be working to support Emmy with the transition. Please join us in congratulating Emmy and Rachel on their new designations. We look forward to the positive impact both of these leaders will have in their roles.

Protecting Resident Health

As the holiday season approaches, we kindly remind all families to self-screen before entering the home and to refrain from visiting if they are experiencing any symptoms of illness. The health and safety of our residents is our top priority. We also ask that you practice good hygiene during your visit by using the hand sanitizer dispensers available throughout the home. Your cooperation helps us keep everyone safe and healthy during this busy time of year. Thank you for your understanding and support!

Reminder: Clearing Closet Space for Winter Wardrobes

We've noticed that some residents' closets are at capacity, making it difficult to store additional items. As the colder weather sets in, we kindly ask families to help clear out any seasonal clothing no longer needed. This will ensure there is enough space to accommodate winter clothing and any new items that may be received during the holidays. By making room now, we can better manage the wardrobe needs for the coming months. Your cooperation in keeping closets organized is greatly appreciated as we try to manage residents' belongings efficiently.

Holiday Front Office Closures

- **December 24** - Closed at Noon
- **December 25** - Closed
- **December 26** - Closed
- **December 31** - Closed at Noon
- **January 1** - Closed



Gateway Haven

671 Frank Street,
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519-534-1113

gatewayhavenreception@brucecounty.on.ca

www.brucecounty.on.ca



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