



# Long-Term Care Homes Committee Report - for Information

**Title:** Long Term Care Operations Report

**From:** Megan Garland, Director of Long-Term Care and Senior Services

**Date:** July 4, 2024

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## **Report Purpose:**

This report is for information.

## **Report Summary:**

This report provides a Q2 update for long term care operations.

## **Background:**

### **Long-Term Care Services - Regulatory Compliance:**

Both Bruce County long-term care homes, Brucelea Haven and Gateway Haven, remain in compliance with the FLTCHA and associated regulations. The homes conduct regular audits. Administrators, management teams and the Director of Long-Term Care and Senior Services continue to monitor the status of the homes.

### **Director's Update**

### **Funding:**

#### **Level of Care Per Diem**

Level of Care Per Diem is the funding approach for the level-of-care including the adjustments made for acuity and occupancy levels as well as the related supplementary (top-up) funding paid to a licensee for each long-term care (LTC) home bed.

On May 6<sup>th</sup>, 2024, The Ministry of Long-Term Care advised that the level of care per diem would increase by 6.6% or a total of \$12.96 per resident per day starting April 1, 2024. The 6.6% is broken down by funding envelope and spread across 5 envelopes.

#### **One-Time Other Accommodation Funding Payment**

On March 28<sup>th</sup>, 2024, the Ministry of Long-Term Care (MLTC) provided approximately \$202 million in one-time funding in 2023-24 to Ontario Health to provide to all LTC homes. The

funding is to provide financial support for homes to help relieve financial pressures and address key priorities. Each home receives a one-time funding of \$2,543 per bed for each licensed This one-time increase in funding is intended to address the following LTC home’s key priorities:

- ✓ Installing sprinkler systems
- ✓ deferred maintenance projects and capital (re)development
- ✓ Other expenditure categories currently eligible in the OA envelope with some exceptions

The homes are using the funds to offset future capital items such as flooring, lifts, tubs, furniture, and other equipment.

**Case Mix Index**

The existing Nursing Personal Care (NPC) CMI Adjusted Funding Formula will be maintained for all homes. Application of the 2024-25 CMI results are effective as of April 1, 2024.

CMI represents the relative resource use based on resident acuity and is calculated annually to adjust the NPC allocation for each home. The NPC funding allocation for long-term care homes is CMI adjusted and accounts for approximately \$3 billion, or 36% of the total funding provided by the government.

The adjustment for 2024/2025 is as listed below;

	2024 CMI budgeted (Apr-Dec)	2024 CMI actual (Apr-Dec)	Difference	Increase in funding
Brucelea	1.0214	1.0223	0.0009	\$3,774
Gateway	0.9608	0.9616	0.0008	\$2,329

**Co Payment increase**

Effective July 1, 2024, an inflationary increase of 2.5 per cent (%) will be applied to the co-payment rates for basic and preferred accommodation in Long-Term Care Homes.

**New Rates**

Basic Room	\$ 2,036.40
Semi Private Room	\$ 2,455.24
Private Room	\$ 2,909.36

**Ministry of Long-Term Care Announcement/Directives:**

Ontario's Spring 2024 COVID-19 Vaccine Campaign is currently underway and will run from April to June 2024.

To protect those most at risk of severe outcomes from COVID-19, the Ministry of Health (MOH) is recommending that the following individuals at increased risk of severe illness receive an additional dose of COVID-19 vaccine this spring:

- Adults 65 years of age and older
- Adult residents of long-term care homes, retirement homes and other congregate living settings for seniors
- Individuals 6 months of age and older who are moderately to severely immunocompromised (due to an underlying condition or treatment)
- Individuals 55 years and older who identify as First Nations, Inuit, and Métis and their non-Indigenous household members who are 55 years and older.

Eligible individuals may receive a COVID-19 vaccine in Spring 2024 if it has been six months from the previous COVID-19 vaccine dose or known SARS-CoV-2 infection (whichever is later). A shorter interval (3 to < 6 months) can be used to support program implementation and if recommended by a health care provider. Receiving a COVID-19 vaccine this spring is particularly important for individuals listed above who did not receive a dose during the Fall 2023 campaign

### **Administrator's Update**

#### **Current Census (as of June 24, 2024)**

BLH: 143

GWH: 100

#### **Occupancy (as of June 24, 2024)**

BLH: 99.12 %

GWH: 99.27 %

### **MINISTRY OF LONG-TERM CARE:**

#### **Brucelea Haven:**

No inspections from the Ministry of Health and Long-Term Care were completed for the months of April and May, inspectors are currently at home looking at critical incidents and complaints. The homes are actively preparing for anticipated proactive inspection from the Ministry.

The Proactive Compliance Inspection program launched in late 2021, with all homes in Ontario expected to have one completed by the end of 2024. This inspection program replaces the previous Resident Quality Inspection program. This program adds to the current risk-based program of responding to complaints and critical incidents. The proactive inspections program will assist the government and long-term care homes in identifying and resolving problems to improve the quality-of-care residents receive

#### **Gateway Haven:**

No inspections were completed at Gateway Haven during the months of April, May and June.

### **Staffing**

Dr. Van Dorp has provided his notice to retire as Medical Director and Attending Physician at Gateway Haven effective July 2, 2024. We are pleased to share that Dr. Hanley will be taking on both Medical Director and Attending Physician for all residents at Gateway Haven effective July 2, 2024.

Brucelea Haven will welcome a PSW PRAXIS student from Georgian College as well as two PSW students from Conestoga College this summer. A Social Service Worker student from Conestoga College will also work with the recreation & leisure staff starting in the fall. In the fall, we hope to welcome 3 BScN students and 2 PSW students from Georgian College at Brucelea Haven and potentially another 3 BScn students and 2 PSW students at Gateway Haven.

We are in the process of considering and interviewing students who are interested in doing their co-op placements from all three local high schools, currently we have 3 co-op students at Brucelea Haven, all in healthcare placements next fall.

We will hold two staff appreciation 'Beaver Tail' events mid-August at each long-term care home.

### **Family and Residents Councils:**

Family and Resident Councils are active in both homes (total of 4 councils). These councils provide an opportunity for both family and residents to have direct discussions with each other and our staff as they may wish. Attendance by LTC staff at these meetings is at the request of the Council. The Administrator is generally asked to attend all meetings of both groups and senior staff (Nursing, Environmental) also receive invitations to attend.

Both homes host Family and Friends Town Halls, which are well attended.

### **Brucelea Haven:**

Brucelea Haven residents' council is proud to share the success of the homes first "Walk for Alzheimer's" in support of the Alzheimer Society of Grey Bruce on May 22<sup>nd</sup>. The resident's council proudly created a donation page and were able to surpass their fundraising goal of \$500- raising \$1060.00.



### **Monthly Newsletter for Family, Friends, Residents and Staff:**

Attached is the April, May and June 2024 monthly newsletter for families, friends, residents, and staff from both homes. The newsletters are intended to foster a stronger sense of community and communication among our residents and their families.

### **Physical Plant and Equipment (planned and unplanned):**

In June Gateway Haven finished the process of replacing the servery for on 2<sup>nd</sup> floor and the capital project for both serveries is now closed. The work included a complete overhaul including flooring, counters, cupboards, equipment, light and wall covering.

### **Financial/Staffing/Legal/IT Considerations:**

No additional considerations currently.

### **Link to Strategic Goals and Objectives:**

Community and Partnerships - Enhance and grow partnerships

### **Report Author:**

Information was provided by Emily Kussmann, Administrator at BLH, Administrator at GWH to form this report.

**Approved for submission:**

Sean Morphy  
Deputy Chief Administrative Officer