



# Staff Report to Council - for Information

**Title:** Employment Services Year-End Update

**From:** Aaron Stauch, Director Government Relations

**Date:** May 16, 2024

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## Report Purpose:

This report is for information.

## Report Summary:

This report provides an information update on the results of the Employment Service System Manager (SSM) to the end of Quarter 4 (April 30, 2024). It also outlines continuous improvement efforts planned.

## Background:

The Counties of Bruce (lead), Grey, Huron, and the City of Stratford are the Employment Service System Manager (SSM), funded entirely by the Ministry of Labour, Immigration, Training and Skills Development (MLITSD), for the Stratford - Bruce Peninsula Economic Region.

The SSM is to build and implement a locally responsive employment services system that effectively meets the needs of a diverse range of job seekers and employers in the catchment area. Integrated Employment Services Delivery (IESD), the SSM newly designed system went live on April 1, 2023.

The attached report provides a semi-annual update to council on the performance of the SSM, and updates on future work to be completed.

## Financial/Staffing/Legal/IT Considerations:

There are no financial, staffing, legal or IT considerations associated with this report.

## Interdepartmental Consultation:

The Human Services Department & Community Development Office has been engaged in the work outlined in the update.

## Link to Strategic Goals and Objectives:

Community and Partnerships - Build a strong and inclusive community

**Link to Departmental Plan Goals and Objectives, if any:**

Not Applicable

**Report Author:**

Aaron Stauch, Director, Government Relations

**Departmental Approval:**

Aaron Stauch, Director, Government Relations

**Approved for Submission:**

Sean Morphy, Deputy Chief Administrative Officer