

**Ministry of Health**

Emergency Health Regulatory and  
Accountability Branch

590 Rossland Rd. E.  
Whitby ON L1N 9G5  
Tel.: 905-665-8086

**Ministère de la Santé**

Direction de la réglementation et de la  
responsabilisation des services de santé d'urgence

590 rue Rossland E.  
Whitby ON L1N 9G5  
Tél.: 905-665-8086

November 1, 2023

Steve Schaus  
Director/Chief of Paramedic Services  
Bruce County Paramedic Services  
30 Park Street, PO Box 70  
Walkerton ON N0G 2V0

Dear Chief Schaus:

Congratulations on successfully meeting the legislated requirements for certification as a Land Ambulance Operator in the Province of Ontario.

I am pleased to enclose the Ambulance Service Review Draft Report which summarizes the inspection conducted May 9 – 10, 2023.

Bruce County Paramedic Services (BCPS) is to be commended for its efforts in the following areas:

- Preparation for the certification inspection
- Quality Assurance/Continuous Quality Improvement (CQI)
- Training
- Vehicles

Opportunities for improvement have been identified in the report as observations. The ministry welcomes your response to any noted observations and requests you provide your response within thirty (30) days. If you require additional time, please do not hesitate to reach out to me personally.

Once again, congratulations to you and your team.

Sincerely,



Allison LaPlante  
Manager  
Inspections and Certifications

Cc: Robin Souchuk, Senior Field Manager, Southwest Field Office, EHPMDB