



Committee Report

To: Councilor Kenneth Craig, Chair and
Members of the Long-Term Care Homes Committee of
Management

From: Megan Garland,
Director of Long-Term Care and Senior Services

Date: August 3, 2023

Re: Long Term Care Update Report - June and July 2023

Staff Recommendation:

Receive Long-Term Care Update Report for June and July 2023.

Background:

This is the report for June and July 2023 that was sent to the Long-Term Care Homes Committee of Management. All members of the County Council are members of the committee and are also the representatives of, and act on behalf of Bruce County, which is the Licensee for both Brucelea Haven and Gateway Haven.

Long Term Care Services - Regulatory Compliance:

Both Bruce County long-term care homes, Brucelea Haven and Gateway Haven, remain in compliance with the LTCHA and associated regulations. The homes conduct regular audits. Administrators, management teams and the Director of Long-Term Care, along with Senior Services continue to monitor the status of the homes, including ensuring that the RAI-MDS submissions are completed within timelines.

Current Census (as of July 24, 2023)

BLH: 144

GWH: 99

Occupancy (as of June 30, 2023)

BLH: 98.37 %

GWH: 98.49 %

Site Visits, Follow Up Inspections and Opportunities for Partnership:

MINISTRY OF LONG-TERM CARE:

Brucelea Haven:

An inspection occurred on May 24 - 26, 2023. The inspector reviewed 1 critical incident and completed 2 inspection protocols. The inspection didn't have any findings.

Gateway Haven:

An inspection occurred on June 6 - 9, 2023, June 12 - 16 and June 19, 2023. The inspector reviewed 10 critical incidents and 1 complaint and completed 9 inspection protocols.

The home received 9 written notifications that were related to:

- Incomplete documentation related to plan of care, specific to directions to staff, related to bed mobility.
- Notification of SDM of change in condition.
- Not reporting an incident of possible neglect to the Director.
- Incomplete mandatory training was completed.
- Incomplete documentation related to written investigation files for a Critical Incident.
- Unsafe transferring and position techniques.
- Incomplete documentation related to the fall prevention and management program specific to monitoring a resident post fall.
- Incomplete documentation related to skin assessment was completed.
- Incomplete documentation related incontinent assessment was completed.
- Failure to ensure a physician order and SDM consent was obtained prior to lapbelt restraint was applied.

Compliance Orders were related to:

- Duty to protect - Failing to ensure that a resident received the level of assistant required during toileting.
- Continence and bowel management program- Failing to ensure that resident(s) have individual plan to promote and manage bowel and bladder continence.

The home has reviewed the report and made appropriate remedies to address the written notifications. The home is required to comply with the compliance order by September 19, 2023, which will include reviewing continence policy and program, providing education to front line staff and conducting a comprehensive audit of all residents.

The report can be found at www.publicreporting.LTC.net

Ministry of Long-Term Care Announcement/Directives

COVID 19 Directives

The Ministry of Long-Term Care (MLTC) announced the next steps in the phased approach to embed COVID-19 response measures into routine operations, which are listed below:

- Masking is no longer required for staff, students, volunteers and visitors.
- Daily temperature checks for residents is discontinued unless medically determined.
- Visitors are no longer required to have Personal Protective Equipment Training.

Co-Payment Rate increases

Effective July 1, 2023, an inflationary increase of 2.5 per cent (%) will be applied to the co-payment rates for basic and preferred accommodation in Long-Term Care Homes. This regulated annual increase comes after the Ministry suspended the annual co-payment rate increases in 2020 and 2021 and deferred the increase in 2022 by 3 months in order to provide relief to residents and their families amidst the pandemic.

New Rates

Basic Room	\$ 1,938.46
Semi- Private Room	\$ 2,395.32
Private Room	\$ 2,838.49

Staffing:

Staffing pressures continue in both homes due to the number of vacant lines, staff illness and vacation season. The staffing pressures are managed through contingency plans and agency usage.

Family and Residents Councils:

Family and Resident Councils are active in both homes (total of 4 councils). These councils provide an opportunity for both family and residents to have direct discussions with each other and our staff as they may wish. Attendance by LTC staff at these meetings is at the request of the Council. The Administrator is generally asked to attend all meetings of both groups and senior staff (Nursing, Environmental) also receive invitations to attend.

Both homes host Family and Friends Town Halls, which are well attended.

Resident Engagement:

Brucelea Haven had the following special events for residents and families:

- Several group outings such as flower gardens and visit to Pike Lake for lunch.
- Father's Day Pizza Luncheon.
- Donut Week - Donut Games with managers.

Gateway Haven had the following special events for residents and families:

- Celebrated Father's Day with a Pizza Party.
- Kick off Summer with a Carnival that included entertainment, clowns and water fun.
- Celebrated Seniors Month with a Resident Appreciation Social.

Physical Plant and Equipment (planned and unplanned):

No updates currently.

Financial/Staffing/Legal/IT Considerations:

No additional considerations currently.

Information was provided by Ashley Traut, Acting Administrator at BLH and Jacob Presseault Administrator at GWH to form this report.

Approved for submission:

Derrick Thomson
Chief Administrative Officer