



## Committee Report

**To:** Councillor Mark Goetz, Chair and  
Members of the Bruce County Housing Corporation

**From:** Tina Metcalfe  
Director of Human Services

**Date:** August 3, 2023

**Re:** 2023 Q2 Bruce County Housing Corporation Arrears Report

---

### Staff Recommendation:

The 2023 Q2 Bruce County Housing Corporation Arrears Report is for information.

### Background:

The following table details the current tenant arrears as of June 30, 2023, as compared to the tenant arrears for June 30, 2022.

Arrears	Arrears Balance as of June 30, 2022	Number of Tenants owing as of June 30, 2022	Arrears Balance as of June 30, 2023	Number of Tenants owing as of June 30, 2023
Rent	\$89,482.68	131	\$130,018.00	141
Maintenance	\$17,965.97	27	\$27,113.69	28
Misrepresentation	\$8,181.00	43	\$10,306.68	45
Utilities	\$2,256.59	26	\$1,884.86	17
TOTAL	\$117,886.24	227	\$172,323.33	231

The total current tenant arrears expressed, as a percentage as of June 30, 2023, is 9.59%<sup>1</sup>.  
The total tenant charges as of June 30, 2023, are \$1,796,769.17

### Former Tenant Arrears - As of June 30, 2023

The following table details the former tenant arrears as of June 30, 2023, compared to the former tenant arrears as of June 30, 2022. The total former tenant arrears expressed, as a percentage as of June 30, 2023, is 4.4%<sup>2</sup>.

Arrears	Arrears Balance as of June 30, 2022	Number of Tenants owing as of June 30, 2022	Arrears Balance as of June 30, 2023	Number of Tenants owing as of June 30, 2023
TOTAL	\$60,650.55	45	\$79,115.51	69

---

<sup>1</sup> The percentage of arrears is calculated as the difference between total rents, housing charges and other charges charged to households and the total received from households, divided by the total charged, expressed as a percentage.

<sup>2</sup> The percentage of past tenant arrears is calculated as the difference between total rents, housing charges and other charges charged to households and the total received from households, divided by the total charged, expressed as a percentage.

## **Landlord Tenant Board Notices - as of March 31, 2023**

As of June 30, 2023 BCHC staff had issued 37 new N4 notices for non-payment of rent.

The Tenant Coordinators currently have payment plans in good standing with 162 current tenants. The Tenant Coordinators follow the Eviction Prevention Policy to minimize the amount of arrears.

Staff will continue to use the Eviction Prevention Policy to assist tenants to develop financial literacy skills and/or refer to community resources if appropriate.

### **Financial/Staffing/Legal/IT Considerations:**

Staff make every effort to minimize the amount of arrears by meeting with tenants regularly.

There are no financial, staffing, legal or IT considerations associated with this report.

### **Interdepartmental Consultation:**

There have been no interdepartmental consultations related to this report.

### **Link to Strategic Goals and Elements:**

Goal # 1 - Build a strong and inclusive community.

Goal # 2 - Enhance and grow partnerships.

### **Report Author:**

Tania Dickson  
Housing Services Manager

### **Departmental Approval:**

Tina Metcalfe  
Director, Human Services

### **Approved for Submission:**

Christine MacDonald  
Deputy Chief Administrative Officer