



Committee Report

To: Warden Mitch Twolan
Members of the Paramedic Services Committee

From: Steve Schaus
Director of Paramedic Services

Date: July 2, 2020

Re: Paramedic Services 10 Year Strategic Plan and Request for Approval for new station, 1243 MacKenzie Road, Port Elgin

Staff Recommendation:

That the report and presentation by Operational Research in Health Limited (ORH) "Comprehensive Deployment and Base Review of Paramedic Services" be received for information; and,

That Council receive the recommendations included in the report; and

That Council approve the recommendation to construct a new ambulance station at 1243 MacKenzie Road, Port Elgin, recognizing that the capital funding exists within the 2020 capital budget; and

That Council direct the development of staff report back recommending changes for the next ten (10) years of service with associated costs and financial options, also outlining the phased in changes over the next ten (10) years with budgetary impacts.

Background:

Operational Research in Health Limited (ORH) was contracted by Bruce County to complete the 10 Year Strategic Plan/Comprehensive Deployment and Base Review of Paramedic Services. The steering committee has reviewed the final report and has invited ORH to present their findings to County Council.

ORH helps emergency services around the world to optimize resource use and respond in the most effective and efficient way. ORH have set the benchmark for emergency service planning, with a proven approach combining rigorous scientific analysis with experienced, insightful consultancy. Their expert team uses sophisticated spatial interaction modelling techniques to identify opportunities for improvement and uncover hidden capacity. Simulating future scenarios ensures that solutions are objective, evidence-based and quantified. The majority of their work in Ontario has involved creating multi-year strategic master plans or updating existing plans. Their clients face many different challenges, but they share a need to optimize performance and deploy valuable resources in the most efficient and effective way possible.

ORH will present their findings and recommendations that will help Bruce County continue to operate an efficient and high performing Paramedic Service by outlining recommendations for a ten (10) year strategic operational plan.

The recommendations are phased in during the next ten (10) years. Bruce County can continue to monitor the system performance and subsequently increase or decrease the recommendations based on operational demand.

In addition, since ORH has Bruce County set up in their simulation software model, the County will be able to utilize them with minimal requirements to alter or reinvestigate the performance of our system at any time in the future.

Financial/Staffing/Legal/IT Considerations:

Future budget impacts to be determined as per phased in changes outlined in the report.

Interdepartmental Consultation:

Workplace Engagement Services was consulted.

Link to Strategic Goals and Elements:

6. Explore alternate options to improve efficiency and service

Approved by:

A handwritten signature in black ink, appearing to read "Sandra Datars Bere". The signature is fluid and cursive, with the first name "Sandra" being the most prominent.

Sandra Datars Bere
Chief Administrative Officer