



Human Services Committee Agenda

June 13, 2019

9:30 a.m.

Council Chambers

County Administration Centre, Walkerton

- 1. Call to Order**
- 2. Declaration of Pecuniary Interest**
- 3. Action Items**
 - a. Revised Community Homelessness Initiative 2019/2020 Investment Plan
 - b. Service Agreement for the Giiwe Project
 - c. Strategic Community Initiatives Grant Recipients 2019
- 4. Information Items**
 - a. Canada-Ontario Community Housing Initiative & Ontario Priorities Housing Initiative
 - b. 2019 Ontario Works Service Delivery Priorities & Budget Package
 - c. 2019 Child Care and Early Years Funding Allocation Update
 - d. Employment Services Transformation
- 5. Act on Recommendations**

That in accordance with the Procedure By-law, staff be authorized and directed to give effect to the actions of the Human Services Committee in respect of all resolutions passed during the June 13, 2019 meeting.
- 6. Next Meeting**

July 11, 2019

7. Adjournment



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: Revised Community Homelessness Initiative 2019/2020 Investment Plan

Recommendation:

That the revised Community Homelessness Prevention Initiative (CHPI) 2019/2020 Investment Plan be approved; and

That the 2019 County of Bruce approved budget be amended to reflect the revised 2019/2020 investment plan.

Background:

On February 7, 2019, staff presented the 2019/2020 CHPI Investment Plan for approval. However, on April 17, 2019 we received a revised allocation which was a decrease of \$104,112. The CHPI funding will increase by this amount in the 2020/2021 fiscal year.

Staff have consulted with the Finance Division in the analysis of the new allocation. Staff have reviewed the priorities of the provincial program as well as the local community need based on the Enumeration and consultation for the housing and homelessness planning to re-allocate the available funds to best meet the needs of Bruce County residents using the services funded by the program.

The tables on page two of the document outline both the original approved amount and the recommendation on the revised amount with the reduction in funding.

Emergency Shelter Solutions was increased based on the 2018/2019 actuals, which were finalized in late April 2019.

The Services & Supports category represents money provided to the YMCA Housing Program to operate homelessness supports across Bruce County. Originally, staff was working with the YMCA to implement a youth homelessness research project. However, this project will now be put on hold.

The Homelessness Prevention category represents directly delivered homelessness prevention services and the Housing Stability Fund. Based on 2018/2019 actuals the funding for the Housing Stability Fund was reduced.

The CHPI guidelines allow Service Managers to use 10% of the total allocation for administrative use. The reduction in this category represents the allowable 10% on the reduced allocation.

Below is the planned allocation for the fiscal and calendar years.

Total Planned CHPI Allocation for 2019/2020 Ministry Fiscal Year

Service Category	February 7th Approved Allocation	June 13th Revised Allocation
Emergency Shelter Solutions	\$34,000	\$48,000
Services & Supports	\$284,913	\$211,473
Homelessness Prevention	\$337,648	\$303,424
Program Administration	\$72,995	\$62,544
Total	\$729,553	\$625,441

Total Planned CHPI Allocation for January - December 2019

Service Category	February 7th Approved Allocation	June 13th Revised Allocation
Emergency Shelter Solutions	\$33,500	\$44,000
Services & Supports	\$259,593	\$203,953
Homelessness Prevention	\$333,424	\$307,126
Program Administration	\$78,170	\$70,362
Total	\$704,687	\$625,441

Financial/Staffing/Legal/IT Considerations:

Staff will work with the Finance team to amend the 2019 approved County Budget based on approval of this report and will continue to monitor the budget to ensure appropriate expenditures.

There are no staffing, legal or IT considerations associated with this report.

Interdepartmental Consultation:

Staff consulted with Finance in the analysis to prepare this report.


Link to Strategic Goals and Elements:

Goal #3. Find creative new ways to engage our public

Element #5. E - Focus on the internal and external customer/client needs first.

Written by: Tania Dickson, Housing Services Manager

Approved by:



Murray Clarke
Acting Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: Service Agreement for the Giiwe Project

Recommendation:

That a by-law be introduced authorized the execution of a Service Agreement between the County of Bruce and M'Wikwedong Native Cultural Resource Centre for the Giiwe Project under the Community Homelessness Prevention Initiative funding allocation.

Background:

The Giiwe Project was launched by M'Wikwedong Indigenous Friendship Centre in Grey County in April 2018. Giiwe is a new Indigenous led, inter-agency collaboration aimed at reducing off-reserve Indigenous homelessness. Giiwe is centred on fostering a coordinated housing-related response to Indigenous specific housing needs and preferences.

Giiwe aims to reduce Indigenous homelessness by:

- 1) Fostering increased coordination among local organizations; and
- 2) Strengthening organizational capacity to respond to Indigenous-specific need.

In its first year the Giiwe Project hired a Project Coordinator who successfully established and sustained an Indigenous led, inter-agency collaboration with eleven organizations while strengthening relationships and promoting trust between Indigenous and non-Indigenous partners. The Giiwe Project also facilitated a referral process and established inter-agency agreements to better serve Indigenous peoples living off-reserve.

In its second year, there is interest in expanding the Giiwe Project by involving Bruce County partners. Housing staff have had contact with the Program Coordinator and have been invited to the Circle meetings to gain an understanding of Giiwe's purpose.

The project evaluation made recommendations for Giiwe's second year:

1. Continue with Giiwe, sustain Indigenous leadership, and involve relevant organizations;
2. Determine a preferred scope and breadth for Giiwe;
3. Allocate funds for project development; and
4. Prepare an adequate evaluation design.

Continued activities include Giiwe Circles which incorporate cultural safety training, collaborative case management and relationship building to increase Indigenous leadership with improved collaboration and understanding of Indigenous practices, which ultimately lead to the prevention of Indigenous homelessness.

As indicated in the Service Agreement, M'Wikwedong is required to provide a final report to Bruce County based on specific CHPI performance indicators which are relevant to the Giiwe Project. The 20 performance indicators are outlined in Appendix A of the Service Agreement.

In 2018, Bruce County conducted its first Homeless Enumeration. Although, there were not enough people interviewed to make the results generalizable, it was recognized that 1/3 of the respondents identified as Indigenous, indicating a need for further research. As well, the YMCA statistics for 2018 demonstrated that over 11% of the people using the Emergency Shelter System identify as Indigenous.

With continued and on-going support, the Giiwe Project will add a research component to explore successful housing models in other communities and study service gaps and policy changes to better support Indigenous people that live in our community.

The Giiwe Project aligns with the province's Long-Term Housing Strategy Update released in 2016. The strategy sets Indigenous homelessness as one of four priority groups for the province.

Financial/Staffing/Legal/IT Considerations:

Through the Community Homelessness Initiative Program, Bruce County will contribute \$69,911.91 towards sustaining the Giiwe Project. There is no staffing, legal or IT considerations associated with this report.

Interdepartmental Consultation:

Staff consulted with the Finance Division in review of the amount of funding available for the project.

Link to Strategic Goals and Elements:

Goal #3. Find creative new ways to engage our public

Goal #6. Explore alternate options to improve efficiency and service

Goal #9. Coordinate concerted efforts to advance our agenda

This report works to meet the objectives of the Long-Term Housing Strategy by maintaining dialogue and collaboration with agencies to improve access to housing and services for Indigenous people.

Written by: Tania Dickson, Housing Services Manager

Approved by:

A handwritten signature in black ink, appearing to read 'M. Clarke', written over a faint horizontal line.

Murray Clarke
Acting Chief Administrative Officer

THIS AGREEMENT made in triplicate, this ____ day of _____, 2019

BETWEEN:

**The Corporation of the County of Bruce
(Herein referred to as the “County”)**

AND

**M’Wikwedong Native Cultural Resource Centre
(Herein referred to as the “M’Wikwedong”)**

For the support of the Giiwe Project

WHEREAS the County has the authority to enter into this Agreement for support of the Giiwe Project; the provision of the delivery of Indigenous led, inter-agency collaboration aimed at reducing Indigenous homelessness;

AND WHEREAS M’Wikwedong agrees to provide the services in accordance with the terms and conditions of this Agreement. The Giiwe Project will be funding by the Community Homelessness Prevention Program (CHPI);

NOW THEREFORE in consideration of the mutual covenants and agreement herein and subject to the terms and conditions set out in this agreement, the parties agree as follow:

Definitions

In this Agreement:

- 1.1 “CHPI” means the Community Homelessness Prevention Initiative. The intent of the CHPI is to address and decrease homelessness through improved access to satisfactory, appropriate, and affordable housing that is connected to adaptable support services based on individual client and household needs. CHPI is funded by the Ministry of Municipal Affairs and Housing.
- 1.2 “Housing and Homelessness Plan” means a 10 year plan that the County is required to have under the Housing Services Act, 2011 and the Ontario Housing Policy Statement by July, 2016. The County’s Plan encompasses the entire housing continuum including homelessness prevention, transitional and emergency housing, supportive housing, rent geared to income housing, private rental housing and affordable home ownership.
- 1.3 “MMAH” means the Ontario Ministry of Municipal Affairs and Housing.
- 1.4 “Operators” means organizations with the resources to provide at least some of the services.
- 1.5 The “Services means housing support, homelessness prevention, and emergency shelter services, as further described in the reporting guidelines attached.

2. Term and Termination

- 2.1 The term of this Agreement shall be for one year commencing June 1, 2019 and ending May 31, 2020 or as terminated by section 2.2 of this agreement. The County may adjust the total funds it provides to the M’Wikwedong in any

funding year based upon the County's annual assessment and other information available.

- 2.2 A) This agreement shall be terminated immediately by giving written notice if,
- i) M'Wikwedong has become insolvent, committed an act of bankruptcy, or purported to assign the benefit of this Agreement without approval from the County; or
 - ii) The County determines upon reasonable grounds that M'Wikwedong is in breach of the terms of the Agreement.

B) Notwithstanding subsections (A) and (B) of this section, either party may terminate the whole or part of this Agreement by giving the other party sixty (60) days written notice.

- 2.3 In the event that his Agreement is terminated under section 2.2, M'Wikwedong shall, during the notice period, provide only those services which the Director determines are reasonably required to complete the service in progress and shall forthwith refund to the County any and all monies advanced by the County to M'Wikwedong that has not been expended in accordance with the Agreement. If the Agreement is terminated in part, all obligations with respect to the provision of all other services continue in full force and effect.

3. Municipal Access and Consultation

- 3.1.1 M'Wikwedong will permit County staff to observe at reasonable times any services proved by M'Wikwedong in connection with the provision of services pursuant to this Agreement and under its control in order to observe and evaluate the services provided pursuant to this Agreement.
- 3.2 M'Wikwedong agrees that its staff providing services pursuant to this Agreement will, upon reasonable request, be available for consultation with County staff.

4. Responsibilities of M'Wikwedong

- 4.1 M'Wikwedong shall provide a Program Coordinator of the Giiwe Project to coordinate all activities including Giiwe Circles and collaboration.
- 4.2 In accordance with Appendix A, M'Wikwedong will report on the performance indicators as set out by the Community Homelessness Prevention Initiative (CHPI).

5. Responsibilities of the County

The County shall provide funding to M'Wikwedong for the Services outlined. At the discretion of the County, it may perform a program review audit at any time.

6. Insurance

M'Wikwedong shall, at its expense, maintain and keep in force during the term of this Agreement, (a) Commercial General Liability Insurance satisfactory to the County. Such insurance shall be purchased from a financially responsible insurance company qualified to do business in the Province of Ontario. The operator shall

notify the County of any change, cancellation or expiration in coverage at least thirty (30) days prior to same.

7. Indemnification

M'Wikwedong shall indemnify and hold harmless the County, its officers, elected officials and employees from and against any and all liabilities, claims, demands, losses, expenses, costs, damages, actions, suits or other proceedings by whomsoever made, directly or indirectly arising out of this Agreement attributable to bodily injury, sickness, disease or death or to damage to or destruction of tangible property caused by any acts or omissions of M'Wikwedong, its officers, agents, servants, employees, customers, invitees or licensees, and as a result of activities under this Agreement.

8. Privacy and Confidentiality

All information provided to M'Wikwedong by the County, and all information provided to the County by M'Wikwedong is provided on a confidential basis for the purpose of administering the programs outlined. M'Wikwedong will treat as confidential and will not, without the prior permission of the County, publish, release, disclose or permit to be published, released or disclosed, either before or after the expiration of this Agreement, private or confidential information supplied to, obtained by, or which comes to the knowledge of M'Wikwedong as a result of the Agreement except insofar as publication, release or disclosure is necessary, in the reasonable opinion of M'Wikwedong, to enable M'Wikwedong to fulfill its obligations under the Agreement, or as required or permitted by law.

9. Funding

Bruce County Housing Services will fund a total of \$69,911.91 through the Community Homelessness Prevention Initiative.

10. Termination

Notwithstanding Section 2, in the event of a breach by M'Wikwedong of any provision of this Agreement, the County may terminate this Agreement immediately and without the provision of advance Notice. In such case, M'Wikwedong shall return any unspent funds.

In the event that the CHPI funding is discontinued by the Province before this Agreement is discharged, it is understood by both parties that this Agreement shall be terminated. Notice of such termination shall be provided by the County to M'Wikwedong pursuant to Section 9.

11. Notice

Any notice required to be given, served or delivered must be in writing and sent to the other party at the address indicated below, or to such other address as may be designated by Notice, provided by either party to the other.

For the County:
Housing Services Manager
County of Bruce
325 Lambton Street, Box 1450
Kincardine, Ontario
N2Z 2Z4
Email:tdickson@brucecounty.on.ca

For M’Wikwedong Native Cultural Resource Centre:
Attention: Renee Abram
M’Wikwedong Native Cultural Resource Centre
1723 8th Ave., E
Owen Sound, ON
N4K 6W5
Email: exdirector@mwikwedong.com

12. Financial Arrangements

It is understood and agreed that the County is only obligated to provide funding to M’Wikwedong as established and that M’Wikwedong is solely responsible for any existing or future capital or operating losses incurred by M’Wikwedong as a result of providing these services.

IN WITNESS THEREOF the Parties have affixed their respective signatures of the Signing officer(s) of the County and M’Wikwedong Native Cultural Resource Centre.

SIGNED, SEALED AND DELIVERED
In the presence of
The Corporation of the County of Bruce

Signed:

This ____ day of _____, 2019

Warden,

Clerk

M’Wikwedong Native Cultural Resource Centre
Signed:

This _____ day of _____ 2019

OUTCOME #1: People experiencing homelessness obtain and retain housing

Description: The indicators that measure Outcome 1 are intended to capture the number of households experiencing homelessness who were supported in obtaining housing (i.e. moving people into more stable housing).

Performance Indicator	Description
1.1 Unsheltered & Provisionally Accommodated to Transitional Housing	
Number of households that have moved from being unsheltered and/or provisionally accommodated to transitional housing.	<ul style="list-style-type: none">• This indicator intends to capture the number of times a household <u>has moved</u> from a previous accommodation that is NOT an emergency shelter to transitional housing during the reporting period.• These households may be referred to as unsheltered and/or provisionally accommodated.• Households captured in this indicator may be coming from the following types of previous accommodation:<ul style="list-style-type: none">○ correctional facility○ hospital – medical & psychiatric○ unsheltered: makeshift/street, vehicle, campsite, public space, squatting○ staying with friends, family, strangers○ residential treatment for children/youth. <p>Where there are multiple members of a household, the household would count as one (1).</p> <ul style="list-style-type: none">• A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. A household counted under this indicator may also be counted under other indicators. <p>Examples:</p> <ul style="list-style-type: none">• An individual living on the street moves into a transitional housing facility. This would be counted as one (1) under this indicator.• The same individual ends up back on the street and moves to a different transitional housing facility during the reporting period. This would be counted again as one (1) under the same indicator.

Performance Indicator	Description
1.2 Unsheltered & Provisionally Accommodated to Long-Term Housing	
<p>Number of households that have moved from being unsheltered and/or provisionally accommodated to long-term housing.</p>	<ul style="list-style-type: none"> • This indicator intends to capture the number of households <u>that have moved</u> from a previous accommodation that is NOT an emergency shelter to long-term housing during the reporting period. • These households may be referred to as unsheltered and/or provisionally accommodated. • Households captured in this indicator may be coming from the following types of previous accommodation: <ul style="list-style-type: none"> ○ correctional facility ○ hospital – medical & psychiatric ○ unsheltered: makeshift/street, vehicle, campsite, public space, squatting ○ staying with friends, family, strangers ○ residential treatment for children/youth. <p>Where there are multiple members of a household, the household would count as one (1).</p> <ul style="list-style-type: none"> • A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. • A household counted under this indicator may also be counted under other indicators. <ul style="list-style-type: none"> ○ If the household retains the housing for a period of over six (6) months within the reporting period, they would also be counted again under indicator 2.3 Housing Retention. <p>Example:</p> <ul style="list-style-type: none"> • A person who is staying with friends is supported to move directly into long-term housing. This would be counted as one (1) under this indicator.

Performance Indicator	Description
1.3 Emergency Shelter to Transitional Housing	
<p>Number of households that have moved from emergency shelter to transitional housing.</p>	<ul style="list-style-type: none"> • This indicator intends to capture the number of households <u>that have moved</u> from an emergency shelter to transitional housing during the reporting period. • Where there are multiple members of a household, the household would count as one (1). • A household that experiences multiple transitions in a reporting period may be counted multiple times under this measure. • A household counted under this indicator may also be counted under other indicators. <ul style="list-style-type: none"> ○ If the household retains their housing for a period of over six (6) months they would be counted again under indicator 2.3 Housing Retention. <p>Examples:</p> <ul style="list-style-type: none"> • A household currently being provided with emergency shelter is moved into a transitional housing facility. This would be counted as one (1) under this indicator. • The same household ends up back in an emergency shelter and moves to a different transitional housing facility during the reporting period. This would be counted again as one (1) under the same indicator.

Performance Indicator	Description
1.4 Emergency Shelter to Long-Term Housing	
Number of households that have moved from emergency shelter to long-term housing.	<ul style="list-style-type: none"> • This indicator intends to capture the number of households <u>that have moved</u> from emergency shelter to long-term housing during the reporting period. • Where there are multiple members of a household, the household would count as one (1). • A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. • A household counted under this indicator may also be counted under other indicators. <ul style="list-style-type: none"> ○ If the household retains their housing for a period of over six (6) months they would be counted again under indicator 2.3 Housing Retention. <p>Example:</p> <ul style="list-style-type: none"> • A household of four currently being provided with emergency shelter is moved to a private market rental unit. This would be counted as one (1) under this indicator.

1.5 Services and Supports – Households Experiencing Homelessness

- This indicator includes an overall measure of the total number of households experiencing homelessness that received services and supports.
- This indicator also includes sub-indicators that measure the number of households that received specific types of services and supports under the category of Housing Assistance.
- SMs are required to report on the number of households for the overall measure and on the number of households that received services and supports under the category of Housing Assistance.
- Households counted under the overall measure should also be counted under the Housing Assistance category.
- Households may be counted under several sub-indicators if they received different types of services and supports.

Performance Indicator	Description
1.5 Services and Supports – Households Experiencing Homelessness	
<p>Number of households experiencing homelessness that received services and supports that are not related to the provision of accommodation but contribute to a positive change in housing status.</p>	<ul style="list-style-type: none"> • This indicator intends to capture the number of households experiencing homelessness that received services and supports not captured in another indicator during the reporting period. • These services and supports should not be related to the provision of accommodation and may not necessarily directly lead to supporting a household in finding or retaining housing. • Households that received services provided as part of accommodation (e.g. meals or housing help provided in emergency shelters to residents of that shelter) should not be counted under this indicator. • Where there are multiple members of a household, the household would count as one (1).

Services & Supports		Sub-Indicator	Description	
Housing Assistance (HA)			Provision of brief, short-term services	
1.5a - Obtaining Housing	Number of households that received services for Obtaining Housing.		Provision of assistance to obtain housing. Examples include: housing search assistance, utility/rent deposits.	
1.5b - Education	Number of households that received services for Education.		Provision of education services to assist with obtaining housing. Examples include: budgeting skills, tenant rights, life skills training.	
1.5c – Employment Assistance Referral – NEW!	Number of households that received referrals to employment-related services.		Provision of outreach and referrals to employment-related services that assist a household in obtaining housing. An employment-related service is defined as assistance with job searching, job matching, employment-related workshops/resources and information. Examples include: referrals to local Service Manager employment services, Employment Ontario employment and training services, and community-based employment supports.	

OUTCOME #2: People at risk of homelessness remain housed

Description: The indicators that measure Outcome 2 are intended to capture interventions aimed at housing loss prevention, housing retention and re-housing of households at risk of homelessness.

Performance Indicator	Description
2.1 Transitional Housing to Long-Term Housing	
Number of households that have moved from transitional housing into long-term housing.	<ul style="list-style-type: none">• This indicator intends to capture the number of households that have moved from transitional housing to long-term housing during the reporting period.• Where there are multiple members of a household, the household would count as one (1).• A household counted under this indicator may also be counted under other indicators.<ul style="list-style-type: none">○ If the household retains the housing for a period of over six (6) months they would be counted under indicator 2.3 Housing Retention. <p><u>Example:</u></p> <ul style="list-style-type: none">• A single individual residing in a transitional housing unit moves into a rent-geared-to-income unit. This would be counted as one (1) under this measure.

Performance Indicator	Description
2.2 Housing Loss Prevention	
<p>Number of households at-risk of homelessness that are stabilized (includes eviction prevention services, assistance with rental and energy arrears).</p>	<ul style="list-style-type: none"> • This indicator intends to capture households at-risk of homelessness that have received assistance which allows them to stay in their housing during the reporting period. • Where there are multiple members of a household, the household would count as one (1). • A household counted under this indicator may also be counted under other indicators. • A household that experiences multiple instances of assistance in a reporting period may be counted multiple times under this indicator. <p>Examples:</p> <ul style="list-style-type: none"> • A household is provided with legal or dispute resolution assistance in order to avoid eviction. This would be counted as one (1) under this indicator. • A household receives assistance with energy arrears in April and is provided with assistance for rental arrears in September. This household would be counted as two (2) under this indicator.

Performance Indicator	Description
2.3 Housing Retention	
Number of households that have retained their long-term housing for a minimum of 6 months and continue to receive a subsidy and/or supports through CHPI	<ul style="list-style-type: none"> This indicator intends to capture the number of households who are successfully retaining long-term housing and receiving ongoing subsidy and/or supports through CHPI during the reporting period. Where there are multiple members of a household, the household would count as one (1). Households must have maintained their housing for a period of six months before being counted under this indicator. <u>They may be counted only once (1) per reporting period under this measure.</u> <p>Examples:</p> <ul style="list-style-type: none"> If in June of a given year, a household moves from transitional housing to long-term housing, it should be captured under Indicator 2.1 above. Where there are multiple members of a household, the household would count as one (1). If the household then stays in this housing for six (6) months or more within the same reporting period, they would be captured again as one (1) under this indicator If in the following year, the household continues to be successfully housed by the program, it would be counted as one (1) under this indicator in that year (new reporting period).

2.4 Services and Supports – Households At-Risk of Homelessness

- This indicator includes an overall measure of the total number of households at-risk of homelessness that received services and supports.
- This indicator also includes sub-indicators that measure the number of households that received specific types of services and supports under the category of Housing Assistance.
- SMs are required to report on the number of households for the overall measure and on the number of households that received services and supports under the Housing Assistance category.
- Households counted under the overall measure should also be counted under the Housing Assistance category.
- Households may be counted under several sub-indicators if they received different types of services and supports.

Performance Indicator	Description
2.4 Services and Supports – Households at-risk of Homelessness	
<p>Number of households at-risk of homelessness that receive services and supports that are not related to the provision of accommodation, but contribute to housing loss prevention, housing retention and re-housing.</p>	<ul style="list-style-type: none"> • This indicator intends to capture the number of households at-risk of homelessness that receive services and supports that are not captured in another indicator during the reporting period. • This indicator intends to capture households at-risk of homelessness that receive services and supports that contribute to housing loss prevention, housing retention and re-housing. • Households reported under this indicator should be receiving services that are not related to the provision of accommodation. The services received may not directly lead to supporting a household in retaining housing. • Households receiving supports provided as part of the housing unit should not be included under this indicator (i.e. supportive housing). • Households receiving services (meals, housing help, etc.) provided as part of accommodation (former domiciliary hostels, etc.) should not be counted under this indicator. • Where there are multiple members of a household, the household would count as one (1).

Supports & Services		Sub-Indicator	Description
Housing Assistance (HA)			Provision of brief, short-term services.
2.4a - Education	Number of households that received services and supports under Education.		Provision of education services to assist with maintaining housing. Examples include: budgeting skills, tenant rights, life skills training.
2.4b – Employment Assistance Referral – NEW!	Number of households that received referrals to employment-related services.		<p>Provision of outreach and referrals to employment-related services that assist a household in maintaining their housing.</p> <p>An employment-related service is defined as assistance with job searching, job matching, employment-related workshops/resources and information.</p> <p>Examples include: referrals to local Service Manager employment services, Employment Ontario employment and training services, and community-based employment supports.</p>

EMERGENCY SHELTER USE INDICATOR

Description:

- The Emergency Shelter Use Indicator is a standalone indicator intended to collect data on emergency shelter use under CHPI.
- This indicator includes an overall measure of the total number of households that stayed in an emergency shelter during a fiscal year. This indicator also includes additional details of the shelter use that support the overall measure.
- This indicator does not track unique households. Every household is counted every time they stay in an emergency shelter. OPTIONAL: SMs that would also like to report on unique households have the option to include this data when reporting under the Emergency Shelter Use indicator.
- Please use this indicator to track motel stays if you are a Service Manager that uses motel vouchers or motel stays for emergency shelter. This also includes tracking motel stays under new Details of Shelter Use indicators 3a, 3b, and 3c.
- If a Service Manager or service provider receives multiple sources of funding for emergency shelters, the data reported to the ministry should be relative to the level of provincial CHPI funding. **Please note that this rule applies only to the overall measure for the Emergency Shelter Use Indicator and not the Details of Shelter Use.**

Emergency Shelter Use - Overall Measure

Performance Indicator	Description
3. Emergency Shelter Use	
Number of households that stayed in an emergency shelter.	<ul style="list-style-type: none"> This indicator intends to capture the number of households that have stayed in an emergency shelter during the reporting period. A stay is defined as a household admission to an emergency shelter. This would also include a household admission to a motel stay if you are a Service Manager that uses motel vouchers or motel stays for emergency shelter. Where there are multiple members of a household, the household would count as one (1). A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. This indicator does not track unique households. OPTIONAL: Service Managers that would also like to report on unique households have the option to include this data when reporting under this indicator. A household counted under this indicator may also be counted under other indicators if during the reporting period the household moves to other forms of housing or receives services captured under another indicator. If a Service Manager or service provider receives multiple sources of funding for emergency shelters, the data reported to the ministry should be relative to the level of provincial CHPI funding. Emergency Shelter Use data may be available through the federal Homeless Individuals and Families Information System (HIFIS). <p>Example:</p> <ul style="list-style-type: none"> A family of four is provided with emergency shelter for three nights. This would be counted as one (1) under this measure. If this same family of four leaves the shelter and then returns again to the emergency shelter two months later and stays for four nights, the family would be counted again as one (1) household under this measure.

Emergency Shelter Use - Details of Shelter Use - REVISED

Note: SMs are not required to prorate Details of Shelter Use data to be relative to the level of provincial funding.

Details of Shelter Use	Description
a) General/Adult Shelter - Number of households that stayed in a General/Adult Shelter	<ul style="list-style-type: none">• This indicator intends to capture the number of households that have stayed in a General/Adult emergency shelter during the reporting period.• A stay is defined as a household admission to a General/Adult shelter. This would also include a household admission to a motel stay if you are a Service Manager that uses motel vouchers or motel stays for emergency shelter.• Where there are multiple members of a household, the household would count as one (1).• A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. This indicator does not track unique households.• OPTIONAL: Service Managers that would also like to report on unique households have the option to include this data when reporting under this indicator.• A household counted under this indicator may also be counted under other indicators if during the reporting period the household moves to other forms of housing or receives services captured under another indicator.

Details of Shelter Use	Description
b) Youth Shelter - Number of households that stayed in a Youth shelter	<ul style="list-style-type: none"> • This indicator intends to capture the number of households that have stayed in a Youth emergency shelter during the reporting period. • A stay is defined as a household admission to a Youth shelter. This would also include a household admission to a motel stay if you are a Service Manager that uses motel vouchers or motel stays for emergency shelter. • Where there are multiple members of a household, the household would count as one (1). • A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. This indicator does not track unique households. • OPTIONAL: Service Managers that would also like to report on unique households have the option to include this data when reporting under this indicator. • A household counted under this indicator may also be counted under other indicators if during the reporting period the household moves to other forms of housing or receives services captured under another indicator.
c) Family Shelter - Number of households that stayed in a Family shelter	<ul style="list-style-type: none"> • This indicator intends to capture the number of households that have stayed in a Family emergency shelter during the reporting period. • A stay is defined as a household admission to a Family shelter. This would also include a household admission to a motel stay if you are a Service Manager that uses motel vouchers or motel stays for emergency shelter. • Where there are multiple members of a household, the household would count as one (1). • A household that experiences multiple transitions in a reporting period may be counted multiple times under this indicator. This indicator does not track unique households. • OPTIONAL: Service Managers that would also like to report on unique households have the option to include this data when reporting under this indicator. • A household counted under this indicator may also be counted under other indicators if during the reporting period the household moves to other forms of housing or receives services captured under another indicator.

Details of Shelter Use	Description
d) Number of nights all households spent in a shelter (spaces occupied)	<ul style="list-style-type: none"> • This indicator intends to capture the total number of nights all households spend in a shelter during the reporting period. • The total number of nights should include the nights spent in all types of shelters (i.e. General/Adult, Youth, and Family).
e) Number of shelter spaces/beds in emergency shelters (spaces available)	<ul style="list-style-type: none"> • This indicator intends to capture the total number of shelter spaces/beds available in emergency shelters in a Service Manager area. • The total should include all shelter spaces/beds in all types of shelters (i.e. General/Adult, Youth, and Family). • If motel rooms are a permanent part of a Service Manager's shelter portfolio, please include motel rooms in the total. If your Service Manager area uses motel rooms <u>as needed</u>, please do not include motel rooms as part of the total number of shelter beds/spaces.

ILLUSTRATIVE EXAMPLES

- 1) Nik will be evicted from his home unless he receives assistance to pay his outstanding rental arrears. Through CHPI funding, the SM provides Nik with financial support for payment of his arrears and also provides him with financial counselling services.

Report outcomes as follows:

- count (1) for payment of arrears under 2.2 Housing Loss Prevention
- count (1) for credit/financial counseling services under the overall measure for 2.4 Services and Supports – Households At-Risk of Homelessness
- count (1) for credit/financial counseling services under the sub-indicator of Housing Assistance, Education (2.4a) under 2.4 Services and Supports – Households At-Risk of Homelessness.

- 2) Sandra is experiencing homelessness. During the month of September, Sandra spends 15 consecutive nights in an emergency shelter. At some point in September, Sandra leaves the emergency shelter. During this time, she visited a local drop-in centre once where she was provided with a referral to employment support and help with obtaining identification. In early October, Sandra was assisted with obtaining transitional housing through CHPI funding.

Report outcomes as follows:

- count (1) for emergency accommodation under the Emergency Shelter Use Indicator
- count (1) for obtaining transitional housing under 1.1 Unsheltered & Provisionally Accommodated to Transitional Housing
- count (1) for employment services and obtaining identification under the overall measure for 1.5 Services and Support - Households Experiencing Homelessness
- count (1) for employment services under Employment Assistance Referral (1.5c) under 1.5 Services and Supports - Households Experiencing Homelessness

- 3) Tarek is at-risk of homelessness. After losing his job, he is living in an unaffordable rental unit. During the month of December, he is provided with assistance with his rental arrears and meets with an employment support worker.

Report outcomes as follows:

- count (1) for rental arrears under 2.2 Housing Loss Prevention
- count (1) for employment support worker under the overall measure for 2.4 Services and Supports - Households At-Risk of Homelessness
- count (1) for employment support worker under Employment Assistance Referral (2.4b) under 2.4 Services and Supports - Households At-Risk of Homelessness.

DATA DEFINITIONS

Term	Definition
At-Risk of Homelessness	Refers to households who are not homeless, but whose current economic and/or housing situation is precarious and/or does not meet public health, or safety standards.
Emergency Shelter	<p>A facility designed to meet the immediate needs of people who are homeless. Emergency shelters may target specific sub-populations, including women, families, youth or Aboriginal persons. These shelters typically have minimal eligibility criteria, may offer shared sleeping facilities and amenities, and may expect clients to leave in the morning. They may offer food, clothing or other services.</p> <p>This would include hotel and motel stays, where no emergency shelters exist or in overflow situations.</p> <p>This does not include extreme weather shelters, such as Out of the Cold programs and crash beds.</p>
Homelessness	The situation of an individual or family without stable, permanent, appropriate housing, or the immediate prospect, means and ability of acquiring it.
Household	A household may consist of a family group, a couple, or of a person living alone.
Long-Term Housing	<p>Housing that is provided to clients for a long period of time, beyond one year. Includes: market rental, co-op housing, subsidized housing, group homes, housing formerly known as domiciliary hostels, supportive housing, ownership housing, etc.</p> <p>This does not include transitional housing.</p>
Provisionally Accommodated	<p>Refers to those who are homeless and whose accommodation is temporary or lacks security of tenure.</p> <p>Provisional accommodations may include: staying with friends/acquaintances, correctional institutions, hospitals, residential treatment, etc.</p> <p>This does not include emergency shelters, group homes, retirement homes, long-term care homes, and crown ward facilities.</p>

Term	Definition
Reporting Period	Refers to a 12 month period representing the fiscal year from April 1 st to March 31 st .
Transitional Housing	Supportive, yet temporary type of accommodation that is meant to bridge the gap from homelessness to permanent housing by offering structure, supervision, support, life skills, education, etc.
Unsheltered	Living on the street or in places not intended for human habitation.
Youth	Persons aged between 16 and 25 years old.



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: Strategic Community Initiatives Grant Recipients 2019

Recommendation:

That approval be granted to draw an additional \$6000 from the Community Participation Fund for the 2019 Strategic Community Initiatives Fund.

Background:

The Strategic Community Initiatives Granting Process is intended to contribute to the advancement of human services goals and priorities. Investments are targeted to community-based initiatives and services that complement the core services of the Human Services Department. The County of Bruce recognizes that by investing in community-based initiatives it will service to forward strategic goals, both economic and social. Additionally the investment demonstrates the County's commitment to strengthening the community's capacity to be responsive to changing needs and serves to leverage additional funding sources.

Staff administered a call for proposals at the March 7, 2019 Human Services Committee Meeting with a deadline of April 4, 2019. A staff panel reviewed and evaluated the proposals based on a standardized evaluation format that first considered if the proposal specifically expanded the capacity of the community to address gaps in services and/or unmet needs of low-income residents to strengthen the service system. If proposals met this criterion, they were then evaluated on whether they met the following criteria: alignment with corporate strategic values; responsiveness to community needs; included best practices/research; and lastly that the proposal was not a duplication.

The following proposals were evaluated, and met the criteria:

- Bruce Grey Poverty Task Force - \$20,000;
- BG DISC (Bruce Grey Data Information Sharing Collaborative) - \$5,000
- Community Drug and Alcohol Strategy - \$20,000; and
- The Meeting Place - Tobermory - \$6000.

Staff will specify in the acceptance letters the expected deliverables and reporting requirements. Staff will monitor the progress of the initiatives and require report back on the outcomes of the funding.

Financial/Staffing/Legal/IT Considerations:

The 2019 approved budget included \$45,000 to be spent on this fund. The request exceed the budget by \$6,000. The Meeting Place proposal is based on a time-limited two year project and as such staff reviewed potential opportunity to consider a budget amendment to allow for fully funding all the qualifying proposals. The Community Participation Reserve is a reserve for the purpose of specific undertakings related to Strategic Community Initiatives as deemed appropriate by Director and Council. This reserve has a balance of approximately \$20,000 at the end of 2018 and there is planned used of \$3000 for the 211 Navigator start up in 2019. As noted in the recommendation, use of \$6000 from the reserve fund would generate the internal revenue required to fully fund the qualifying requests.

There are no staffing, legal or IT considerations associated with this report.

Interdepartmental Consultation:

SCIF is considered a “Program Specific” grant managed by the Human Services Department based on the committee approved process and application criteria separate from the Bruce County Community Grant Policy.

Link to Strategic Goals and Elements:

Goal #3 - Find creative new ways to engage our public.

Goal #5 - Eliminate our own red tape.

Element E - Focus on the internal/external customer/client needs first.

Goal #6 - Explore alternate options to improve efficiency, service.

Element D - Coordinate working with other agencies.

Approved by:



Murray Clarke
Acting Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: Canada-Ontario Community Housing Initiative & Ontario Priorities
Housing Initiative

Recommendation:

The report Canada-Ontario Community Housing Initiative & Ontario Priorities is for information.

Background:

On April 30, 2018, Ontario and the Canada and Mortgage Housing Corporation signed a Bilateral Agreement regarding the National Housing Strategy. This agreement provides an opportunity to align federal funds with Ontario's newly announced Community Housing Renewal Strategy. This is a nine-year strategy that will be delivered in three three-year funding periods:

- Phase I (April 2019 to March 2022)
- Phase II (April 2022 to March 2025)
- Phase III (April 2025 to March 2028)

Phase I involves two new programs set out under the Agreement.

- 1) The Canada-Ontario Community Housing Initiative (COCHI) represents a re-investment of federal funding that has been declining under the Canada-Ontario Social Housing Agreement. COCHI is designed to protect the affordability for households in community housing, to support the repair and renewal of existing social housing supply, and to expand the supply of community housing over time.
- 2) The Ontario Priorities Housing Initiative (OPHI) is meant to address local housing priorities, including affordability, repair and new construction. OPHI is modelled after previous programs, the most recent being the Investment in Affordable Housing Extension (IAHE).

On April 17, 2019, Bruce County received its funding allocations from the Minister of Municipal Affairs and Housing (MMAH). Below is a year over year comparison starting in 2016 through to the end of March 2022 or Phase I of the three phases. In order to receive the funding outlined below, Bruce County must enter into a Transfer Payment Agreement with the Province and develop an Investment Plan outlining how the funding allocations will be

used over that same period of time. Also, of note, 5% of program funding each year can be used for administration costs.

	2016/2017	2017/2018	2018/2019	2019/2020	2020/2021	2021/2022
IAH	\$604,500	\$604,200	\$602,700	\$287,300	\$0	\$0
CHPI	\$416,300	\$521,060	\$625,441	\$625,441	\$729,553	\$729,553
COCHI	\$0	\$0	\$0	\$58,387	\$136,807	\$196,406
OPHI	\$0	\$0	\$0	\$474,200	\$245,700	\$382,500
Total	\$1,020,800	1,125,260	\$1,228,141	\$1,445,328	\$1,112,060	\$1,308,459
Difference year over year		\$104,460	\$102,881	\$217,187	(\$333,268)	\$196,399

As evident from the chart, Bruce County's overall all funding is increasing for the 2019/2020 fiscal year but will see a significant decrease in the 2020/2021 fiscal year; the decrease due to the expiration of the IAHE program and a reduction in the OPHI allocation for that fiscal period. The IAHE program includes Home Ownership, Home Repair, New Rental and Rent Supplement. The new OPHI funding as noted above is intended to address local housing priorities, including affordability, repair and new construction which can include the program components that are ending in the IAHE program.

The decreased allocation in the 2020/21 fiscal year will compel staff to complete a careful analysis of the use of the optional program components in each given year when drafting the Investment Plan. The objective will be to maximize the impact of the funding in alignment with the provincial parameters and the local priorities identified through the housing and homelessness planning and to mitigate any negative impacts to those currently being served and to the Corporation.

Financial/Staffing/Legal/IT Considerations:

Staff will consult with the Finance Division during the completion of a detailed analysis of allocations, alongside the housing and homelessness plan objectives to draft the Investment Plan and bring a recommendation before committee in August.

Staff will in the detailed analysis work consider current levels of staffing resources alongside the requirements of the new programs.

Staff will bring forward a recommendation regarding the Transfer Payment Agreement in August and any associated legal considerations.

There are no IT considerations associated with this report.


Interdepartmental Consultation:

Housing Services staff have consulted with Corporate Services staff and will continue to do so through the development of the draft Investment Plan.

Link to Strategic Goals and Elements:

There is no specific link to the Strategic Goals and Elements of the County of Bruce, however, funding to assist with the upkeep of stock, developing new rentals and maintaining affordability is in keeping with the Bruce County Long Term Housing Strategy.

Written by: Tania Dickson, Housing Services Manager

Approved by:A handwritten signature in black ink, appearing to read 'M. Clarke', written over a horizontal line.

Murray Clarke
Acting Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: 2019 Ontario Works Service Delivery Priorities & Budget Package

Recommendation:

The 2019 Ontario Works Service Delivery Priorities & Budget Package report is for information.

Background:

In the fall of 2018, the province set out its vision for social assistance reform, with focus on improving employment outcomes and accountability. The Auditor General's Value for Money audit further highlighted opportunities for improvement in these areas.

The province has identified service delivery priorities grouped within four pillars:

- Improving Employment Outcomes - The province will be establishing more ambitious employment outcome targets. Negotiated 2019 targets must be a minimum of 3% higher than the 2018 baseline;
- Enhancing Accountability for Achieving Outcomes - The province will be enhancing performance management measures to support greater accountability for achieving outcomes. Service managers will be expected to meet or exceed the provincial median for employment outcomes. Service Managers will be expected to comply with the 90% completion rate of audit plans under the Eligibility Verification Process;
- Amending Service Contracts related to Employment Targets - Historically, service managers could renegotiate forecasted baselines and improvement targets. Going forward, negotiated targets will not be amended from the initial contract which may result in financial recoveries. The maximum recover, based upon performance is 15% of the total upload funding;
- Strengthening Fiscal Accountability - Budget submissions for 2019 funding should not exceed the previous year's actuals unless there is clear evidence-based rational for the increase.

The 2019-2020 Service Plan will adhere to the service delivery priorities and will address strategies to achieve the 3% increase for employment outcomes. It is expected that the Division will meet the outcomes targets for 2019 with minimum changes to business practices. Additionally, business processes have been developed to ensure at least a 90% completion rate under the Eligibility Review Process. The completion rate is impacted by the client response to the review.

Given the request for maintaining the 2018 actuals staff conducted a detailed review of the 2018 actuals against the 2019 approved County budget. The difference is a shortfall of approximately \$75,000 in 2019. As noted above Municipalities have the option of submitting a business case to the Ministry to retain all or a portion of the available 2019 budget allocations based upon a clear evidence-based rationale in negotiation with the Program Supervisor and documented in the 2019 Service Plan. Staff have begun this process and will report back to committee on the results. Generally, the difference between 2018 and 2019 expenditures is due to a reduction in expenditures in 2018 related to staff vacancies.

At this time, no specifics have been received with regard to possible changes for 2020, although it is expected that could be the case with the implementation of the Employment Ontario Transformation.

Financial/Staffing/Legal/IT Considerations:

As noted in the report the 2019 shortfall in holding to 2018 actuals is \$75,000. Municipalities have the ability to make a business case to negotiate retention of these funds within the allocation. Staff have initiated this process and will report back on results. If the business case is not approved or only a portion is approved staff will look to reduce 2019 expenditures to work within the approved county budget.

There are no staffing, legal or IT considerations associated with this report.

Interdepartmental Consultation:

Staff will consult with the Corporate Services Department regarding budget amendments based on final approved provincial Ontario Works Budget.

Link to Strategic Goals and Elements:

Goal #6 - Explore alternate options to improve efficiency and service

Written by: Nancy Reinhart, Income and Employment Supports Manager

Approved by:



Murray Clarke
Acting Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: 2019 Child Care and Early Years Funding Allocation Update

Recommendation:

The 2019 Child Care and Early Years Funding Allocation Update is for information.

Background:

On April 18, 2019 the Ministry of Education provided Consolidated Municipal Services Managers (CMSMs) and District Social Services Administrative Boards (DSSABs) with information pertaining to 2019 child care and early years allocations.

In summary, the Ministry of Education will be investing approximately \$1.7 billion in child care and early years programs in 2019. Of the \$1.7 billion, \$1.59 billion will be invested in child care including:

- 1.03B in general allocation;
- 216M to support child care expansion;
- 26M in base funding for licensed home child care;
- 100M in Canada-Ontario Early Learning and Child Care funding; and
- 204M for Wage Enhancement/Home Child Care Enhancement Grant funding.

Additional investments in child care and early years include:

- \$141M for early years programming
- \$35M to support off-reserve Indigenous-led child care and early years programming

As announced in the 2019 Budget, the province is introducing the new Ontario Childcare Access and Relief from Expenses (CARE) tax credit. The new CARE tax credit will provide about 300, 000 Ontario families with up to 75 percent of their eligible child care expenses and allow families to access a broad range of child care options, including care in centres, homes and camps. Ontarians will be able to claim the CARE tax credit when they file their tax returns, starting with the 2019 tax year. Starting with the 2021 tax year, Ontario will give families the choice to apply for and receive more timely support through regular advance payments during the year.

This year's investment by the Ministry of Education enables the continued support of key government priorities such as:

- child care and early years operating costs
- fee subsidies
- the wage enhancement/home child care enhancement grant
- licensed home child care base funding
- child care expansion
- funding for off reserve Indigenous-led culturally appropriate child care and early years programs

Specifically, in regard to Bruce County, the overall child care allocation has been reduced as outlined in the table below. However, this reduction includes the impact of the discontinuation of the Fee Stabilization Support (FSS), as explained further below. Once this is taken into consideration, our 2018 and 2019 allocations are similar.

Year	Overall Child Care Allocation
2018	\$6,004,653
2019	\$5,923,804
Change	(\$80,849)

In the April 2019 allocation letter, an overview of the changes indicated for the 2019 funding model was shared. These included updates to the Child Care Funding Formula (CCFF) Data Elements and changes to Municipal Cost-Sharing and Administrative Threshold.

At that time, it was suggested that retroactive to April 2019, CMSMs/DSSABS would be required to cost share the operating portion of Expansion Plan funding at a rate of 80/20 provincial/municipal and that all administrative funding, including Wage Enhancement administration funding, would be cost-shared at a rate of 50/50 provincial/municipal. Further, the threshold for allowable administration funding that municipalities could spend on child care would be reduced from 10% to 5%.

A summary is provided in the table below:

Year	Expansion Plan Cost Sharing (Provincial/Municipal)	Wage Enhancement Administrative Cost Sharing (Provincial/Municipal)	Threshold of Allowable Administrative Funding
2018	100/0	100/0	10%
2019	80/20	50/50	5%

The potential annualized impact of changing the cost-sharing ratio from 100/0 to 80/20 (provincial/municipal) for the operating portion of Expansion Plan funding is estimated to be \$212, 022. Further, the potential annualized impact of changing the cost-sharing ratio from 80/20 to 50/50 (provincial/municipal) for the Wage Enhancement Administrative Cost Sharing is estimated to be \$39, 852.

However, on May 27th, 2019, an announcement was made that through consultation between the Association of Municipalities Ontario (AMO), the Premier and the Minister of Municipal Affairs and Housing that there would be no in year cuts to child care. Therefore, staff await further details from the Ministry of Education to finalize the 2019 expenditures.

Changes to Fee Stabilization Support (FSS) and Wage Enhancement Funding

FSS funding was provided in 2018 as one-time funding to increase wages and other compensation, and to stabilize licensed child care fees. As of March 31st, the commitment for FSS funding has ended. Wage enhancement funding will continue to be allocated. Administrative funding for the wage enhancement will be adjusted as per the cost reduction measures noted above.

Transfer Payment Agreement Amendments

As per the multi-year child care transfer payment agreement signed in 2018, 2019 funding allocations will be provided as an amended budget schedule and corresponding transfer payment agreement (TPA) schedule amendments. The Ministry of Education has noted that these amendments do not require signature from the Recipients.

2019 TPA schedule amendments are anticipated to be released shortly, along with the 2019 Ontario Child Care Management and Funding Guideline.

Financial/Staffing/Legal/IT Considerations:

The impact of the changes for Bruce County can be fully assessed once an amended budget schedule and updated management and funding guidelines are received from the Ministry of Education.

Interdepartmental Consultation:

Consultation will occur with Corporate Services, should there be a requirement to amend the 2019 approved County of Bruce budget, upon receiving further details from the Ministry of Education.

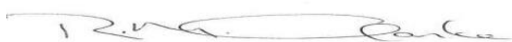
Link to Strategic Goals and Elements:

Goal #6 - Explore alternate options to improve efficiency and service

Goal #9 - Coordinate concerted efforts to advance our agenda

Written by: Tina Metcalfe, Children's Services Manager

Approved by:



Murray Clarke
Acting Chief Administrative Officer



Committee Report

To: Warden Mitch Twolan
Members of the Human Services Committee

From: Christine MacDonald
Director of Human Services

Date: June 13, 2019

Re: Employment Services Transformation

Recommendation:

That the Employment Services Transformation report is for information.

Background:

In February 2019 the provincial government announced its intent to transform employment services to help more people find and keep quality jobs. The Employment Services Transformation includes integrating social assistance employment services into the transformed Employment Ontario system under the Ministry of Training, Colleges and Universities.

The provincial goals for the employment services system transformation are as follows:

- Reduce fragmentation and duplication between provincial employment systems to improve client service;
- Increase accountability; and
- Achieve better outcomes for all job seekers and employers.

Changes to Ontario's employment services will be implemented gradually, over several years, beginning with three prototypes in the fall of 2019. The selection of Service System Managers will be determined through a competitive process open to public, not-for-profit and private sector organizations.

The Vision of the transformation: a locally responsive employment services system that meets the needs of a range of job seekers and employers in Ontario.

The transformation of employment services is intended to achieve specific outcomes:

- Clients find and sustain good jobs;
- Clients get the services they need when they need them;
- Clients decrease dependence on income assistance;
- Employers find the right workers with the right skills; and
- The system is sustainable and serves clients more efficiently.

In the future employment services system the key components have been identified:

- Employment -related programs across MTCU and MCCSS will be realigned and integrated;
- Provincial Government will manage relationships with newly creased service system managers (SSM);
- SSM will manage relationships with employment service providers in local catchment areas;
- SSMs will plan, design, and manage service delivery to achieve employment outcomes;
- Resources targeted to clients who need them most; and
- Funding will include a component tied to the achievement of pre-defined outcomes.

The Ministry has identified catchment areas throughout Ontario. Bruce County falls within the Stratford Bruce-Peninsula Economic Region which also includes the boundaries of Grey County, Huron County, and Perth County. Staff have initiated dialogue with staff from the other service manager municipalities to open discussion on our opportunities. Further information will be forthcoming from the Ministry as to next steps in the process.

Financial/Staffing/Legal/IT Considerations:

There are no financial, staffing, legal or IT considerations associated with this report. As the realignment of OW Employment Services occurs and we receive more information from MCCSS there will be further review of impacts on financial and staffing considerations. At this time there is no impact for the 2019 budget or staff complement.

Interdepartmental Consultation:

There was consultation at the Senior Management Team table to consider linkages and impacts across other corporate initiatives and opportunities.

Link to Strategic Goals and Elements

Goal #6 - Explore alternate options to improve efficiency and service

Written by: Nancy Reinhart, Income and Employment Supports Manager

Approved by:



Murray Clarke
Acting Chief Administrative Officer